

Hi, I'm Melanie from the Canadian Hearing Society, and here are some of our most popular devices used in the workplace.

This is an FM system by Phonak. We have the FM transmitter, and then we have the FM receiver which is connected to the hearing aid. The FM transmitter is multi functional. It can be worn around the neck with a directional microphone so one speaker, or it can be placed on the table and used in a conference microphone. You can also segment who you'd like to pick up the sound of so you can push this button and it will pick up the voice of that individual, this button and it will pick up the voice of this individual and so on, so you can segment the sound and really hone in on who you'd like to listen to. It sends a sound wirelessly to this hearing aid where we have an FM receiver attached to it.

Our next product is the wireless door notification system by Bellman and Symfon. This is the wireless door transmitter that can be placed outside the office door. And this is the flash receiver which can be placed on the desk. When the button is pushed it sends a signal to the receiver which will then flash a light. And this is how it works. You can also connect the optional shaker which produces the tactile notification.

Our next product is a Williams Sound portable counter loop system and it's used in conjunction with hearing aids with the telecoil switch. It can be used with a customer, or it can be used with co-workers and when the individual approaches the desk the sound is sent wirelessly to the Tcoil enabled hearing aid and provides amplification through their hearing aid.

Our next product is the UB duo and this is the wireless face to face text based communication device. It can be used with the employee, with customers or the employee with fellow co-workers. How it works is when the individual approaches the desk and they type a message, it's shown on the opposite screen and vice versa. And this is real time communication. Though it's not sending a message and hitting send, but you type the message and as you're typing, it's shown on the opposite screen.